College of Engineering Integrated Marketing Plan

Overview of Marketing Goals

- Increase undergraduate and graduate enrollment
 - o Increase undergraduate persistence through engineering programs
- Increase alumni and corporate giving
- Increase externally funded research
- Enhance faculty and staff satisfaction through internal communications
- Contribute to New Mexico's economic development and community engagement

Summary of Challenges/Opportunities

- An abundance of news-worthy activities
- Lack of resources, particularly personnel

Action Plan Goal #1

• Increase student enrollment.

| Target Audience | Messages | Activities: description, timing, budget | Metrics/Outcomes |
|-------------------|------------------|---|------------------|
| Customers— | The NMSU | Web revamp to provide a one-stop-shop for all | Increased |
| Prospective | College of | information needed by prospective students. | enrollment, |
| students | Engineering is a | Timing: To be launched by end of January 2015 | enrollment of |
| primarily in New | place to receive | Budget: salary for 10-hour graduate assistant | students better |
| Mexico, | an excellent | | prepared for |
| surrounding and | engineering | Recruiting brochure with brief information for | engineering |
| WICHE states; | education at an | prospective students, reply card to build contact | curriculum |
| transfer students | affordable price | database. | |
| from community | that will enable | Timing: Completed in fall 2014 | |
| colleges and | graduates to | Budget: 43,500 | |
| other | compete on par | | |
| universities. | with graduates | Undergraduate viewbook revamp, less extensive | |
| Influencers— | from top | than previous version, transfer of information to | |

| parents; counselors and STEM teachers; club advisers; peers | engineering institutions. | web. New piece to drive prospective students to web. Timing: Summer 2015 Budget: \$4,000 On campus student visits, tours of engineering labs, overview of engineering disciplines, demonstrations, engineering T-shirts, lunch at Taos Timing: E-week (Feb.), Aggie Experience and ongoing (approx. 1200 in 2013/14) Budget: \$5,000 Dynamic web presence, news dissemination, social media Timing: Ongoing | |
|---|--|--|--|
| Administrators, counselors, STEM Teachers | Increase engagement of K-12 students in college- supported pre- engineering activities; target recruitment of students already committed to engineering to increase persistence in engineering program | Email and mailed pieces to STEM teachers regarding BEST Robotics, Pre-Freshman Engineering Program, VEX Robotics and Project Lead the Way and summer camps. Work with College of Education and teacher organizations to reach audience and collaborate on implementation where relevant. Timing: Ongoing Budget: Minimal cost Project Lead the Way Conference Timing: March Budget: Registration fees will cover costs Professional development offerings for teachers Timing: Ongoing Budget: Fee-based | Increased enrollment as a result of these programs; tracking of students coming from these programs is just beginning. |

| | Ongoing: Dynamic web presence, news | |
|--|-------------------------------------|--|
| | dissemination, social media | |

• Increase alumni and corporate giving

| Target Audience | Messages | Activities: description, timing, budget | Metrics/Outcomes |
|------------------|----------------|--|-------------------|
| Resource | The College of | Dean's Advisory Council | Increased giving, |
| providers— | Engineering | Timing: Twice yearly (Feb. and Aug.) | increased |
| donors, alumni, | NMSU and its | Budget: \$2,000 | engagement by |
| legislators, | students are | | respective groups |
| business and | good | Annual Scholarship Golf Tournament | |
| civic leaders. | investments. | Timing: Engineers' Week (Feb.) | |
| Stakeholders: | | Budget: Nets ~\$23K | |
| Alumni, advisory | | | |
| board and | | Annual Scholarship Breakfast for donors and | |
| council | | recipients | |
| members, NMSU | | Timing: Friday of Homecoming week | |
| administrators, | | Budget: \$4,000 | |
| faculty, staff | | | |
| | | Homecoming Engineering Alumni Celebration | |
| | | Timing: Friday of Homecoming week | |
| | | Budget: \$2,000 | |
| | | | |
| | | Scholarship Donor Scrapbook | |
| | | Timing: Holiday break | |
| | | Budget \$3,000 | |
| | | | |
| | | Career Fairs: Engineering Social, Info Sessions, | |
| | | Resumania, etc. | |
| | | Timing: September, February | |
| | | Budget: \$1,500 | |
| | | | |
| | | Donor and corporate meetings and visits | |

| Timing: Ongoing Budget: varies | |
|---|--|
| Annual Report Timing: released in fall Budget: \$5,000 | |
| Donor thank you letters Timing: weekly Budget: minimal | |
| Ongoing: Dynamic web presence, monthly E-letter Aggie Ingeniero, news dissemination, social media, LinkedIn | |

• Increase externally funded research

| Target Audience | Messages | Activities: description, timing, budget | Metrics/Outcomes |
|-----------------|-----------------|--|---------------------|
| Funding bodies, | NMSU College of | Ongoing: Dynamic web presence, monthly E-letter | Increased exposure |
| other | Engineering | Aggie Ingeniero, news dissemination, social media, | and awareness of |
| engineering | faculty members | LinkedIn | engineering |
| colleges, other | are conducting | | research activities |
| NMSU colleges, | leading-edge | ABET Accreditation mailings (US News and World | (number of clips); |
| graduate | research. | Report Rankings) | higher US News |
| students | | Annual report and other announcements sent to | and World Report |
| | | colleges of engineering throughout the nation. | Rankings; |
| | | Timing: Ongoing | increased |
| | | Budget: \$1,000 | collaborative |
| | | | activity |
| | | Development of experts directory on web | |
| | | Timing: Summer 2015 | |
| | | Budget: 10-hour per week graduate assistant | |

• Increase faculty and staff satisfaction through internal communications

| Target Audience | Messages | Activities: description, timing, budget | Metrics/Outcomes |
|-------------------|------------------|---|------------------|
| Faculty and staff | You and your | Bromilow Awards, lecture and luncheon | Increased |
| members of the | work are valued | Timing: Engineers' Week (Feb.) | staff/faculty |
| College of | and important to | Budget: \$1,500 | satisfaction; |
| Engineering | the success of | | increase their |
| | the college and | Dean's Excellence Awards | engagement |
| | its students. | Timing: Engineering Convocation (Aug.) | |
| | | Budget: \$2,000 | |
| | | | |
| | | Foreman Awards of Excellence | |
| | | Timing: Engineers' Roundup (Jan.) | |
| | | Budget: \$5,000 (donated by Foremans) | |
| | | Engineering Calendar | |
| | | Timing: Produced by Homecoming, disseminated at | |
| | | various events | |
| | | Budget: \$1,000 | |
| | | Βααζεί. φ1,000 | |
| | | Engineers' Roundup | |
| | | Timing: Jan. | |
| | | Budget: \$1,500 | |
| | | | |
| | | Engineering Convocation | |
| | | Timing: Aug. | |
| | | Budget: \$500 | |
| | | Decreed's and I'm and Decreed's a | |
| | | Promotion and Tenure Reception | |
| | | Timing: Spring | |
| | | Budget: \$300 | |
| | | | |

| Homecoming Alumni Celebration—announcement of professorships and other honors and awards to faculty Timing: Fall Budget: \$500 | |
|--|--|
| Dynamic web presence, news dissemination, social media Timing: Ongoing | |

• Contribute to New Mexico's economic development and community engagement

| Target Audience | Messages | Activities: description, timing, budget | Metrics/Outcomes |
|------------------|--------------------|--|------------------|
| Business owners, | The NMSU | Ongoing offerings of professional development | Attendance and |
| employers, | College of | courses (Quality Concrete School, Wells and Pumps, | participation of |
| workers and | Engineering is | Android App Development) | stakeholders |
| teachers. | an excellent | Timing: Ongoing | |
| | source of | Budget: All are fee-based | |
| | professional | | |
| | development | | |
| | offerings, STEM | Dynamic web presence, news dissemination, social | |
| | teacher training | media | |
| | and business | Timing: Ongoing | |
| | assistance that is | | |
| | relevant to | | |
| | current needs. | | |